

Quality Policy

At Southbourne Rubber, quality is not negotiable. We manufacture rubber and silicone components that meet the demanding standards of aerospace and defence, right first time, every time — because our customers' missions depend on it.

We achieve this by:

- **Meeting requirements** — complying with customer, statutory, regulatory, and applicable industry standards
- **Right first time** — designing robust processes and controls that prevent defects rather than detect them after the fact.
- **Continual improvement** — setting measurable quality objectives, reviewing performance regularly, and driving corrective action from root-cause analysis.
- **Accountability & Empowerment** — ensuring each employee understands how their work contributes to product quality and is trusted and empowered to make the decisions needed to meet or exceed the expectations of our customers and stakeholders.
- **Customer trust** — protecting our position as a dependable single point of accountability for customers' elastomer needs.

This policy is communicated to all staff, reviewed annually, and supported by the necessary resources to maintain and improve our Quality Management System.

Rob Cuffe, Managing Director



Date : 1st September 2026



A MEMBER OF
THE WEST GROUP
OF COMPANIES



Precision Elastomeric Sealing Products Manufacturer



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